



OFFICE OF STATE ADMINISTRATIVE HEARINGS

ANNUAL REPORT 2014

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www.osah.ga.gov

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A Letter from the Deputy Chief

OSAH finished FY2014 having received 60,000 cases, the largest increase ever in our continually burgeoning caseload. Each judge was responsible for managing an average caseload in excess of 4,000 cases. Although we have the highest caseload per judge in the nation, OSAH has used its human capital and innovative methods to achieve the lowest cost per case. OSAH has only 30 employees; however our hardworking judges, our committed staff members, and our reliance on technological advancements and stakeholder partnerships allowed us to finish the year strong.

OSAH's goal is to continue improving its performance to serve Georgia and its citizens ever more efficiently. We frequently measure our performance and strive to raise the bar with each passing year. OSAH delivers excellent-quality work quickly and efficiently, treats all hearing participants with courtesy, and is accessible to the citizens of Georgia's 159 counties. Consequently, our stakeholder satisfaction remains high. As we welcome new ideas and value change, we have been working diligently in the past year to lay the groundwork for innovations that will be implemented in the coming year.

We expect great things for FY2015. In the fall, we are moving our offices and expanding our courtrooms. Several exciting changes include enhanced security and a "Fast Lane" security checkpoint to improve ease of access for the legal community, law enforcement, and our frequent visitors. A new, high-tech case management system, which is in the late stages of development, will ultimately allow easier access to case files online, increasing convenience and lowering costs for all users. OSAH's updated, easy-to-use website will be introduced in the next few months, and will be compatible with smartphone and other handheld devices.

We could not have accomplished so much without the partnership of our stakeholders: the Office of the Governor, the Office of the Lt. Governor, the Office of the Speaker of the House, the members of the General Assembly, the Attorney General's Office, the membership of the State Bar of Georgia, state agencies, the judiciary, law enforcement, and especially the citizens of the State of Georgia. We look forward to continuing to improve our services to our stakeholders in FY2015.

Regards,

Michael Malihi,
Deputy Chief Judge

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Judges and Staff

Max Wood
Chief Judge

Michael Malihi
Deputy Chief Judge

Judicial Staff	Administrative Staff
Judge Amanda Baxter	Melvina Bolston
Judge Barbara Brown	Thierno Dieng
Judge Stephanie Howells	Dan Dollar
Judge Ana Kennedy	Kacie Griffin
Judge David Langston	Victoria Hightower
Judge Kristin Miller	Charmaine Hooke-Powell
Judge Lois Oakley	Monica Kelly
Judge Kimberly Schroer	Hazel Jackson
Judge Steven Teate	Jenna Judy
Judge Ronit Walker	Gloria McDonald
Judge Carol Walker-Russell	Larry Parker
Judge Patrick Woodard	John Rasheed
Dominic Capraro, Staff Attorney	Jason Rouse
Shoshana Elon, Staff Attorney	Valerie Ruff
Laurin McDonald, Staff Attorney	Delores Waters
	Kevin Westray
	Mark Camp, Trooper

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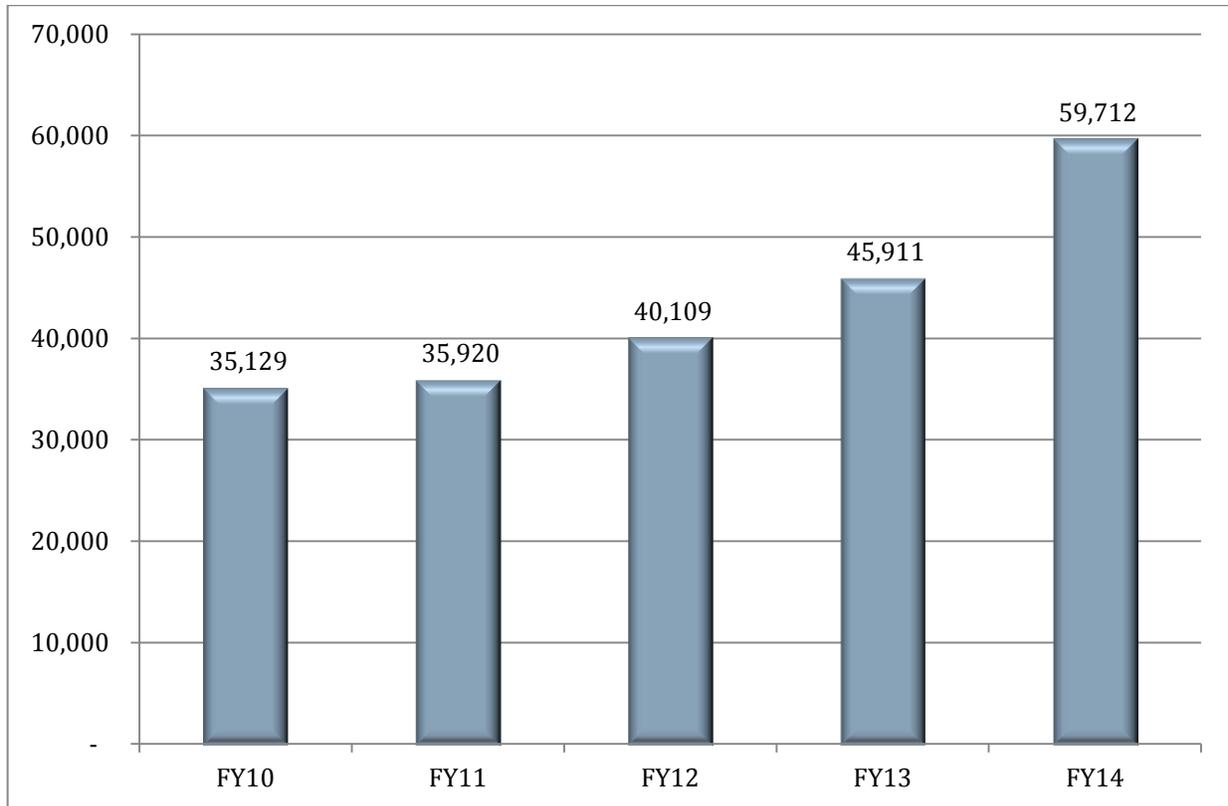


Pictured from left to right: Dominic Capraro, Laurin McDonald, Shoshana Elon, Judge Stephanie Howells, Judge Ana Kennedy, Judge Kimberly Schroer, Judge Ronit Walker, Judge Steven Teate, Judge Barbara Brown, Deputy Chief Judge Michael Malihi, Judge Kristin Miller, Judge Lois Oakley, Judge Amanda Baxter, Judge Carol Walker-Russell, Judge David Langston, Judge Patrick Woodard, and Georgia Tax Tribunal Chief Judge Charles Beaudrot.

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Number of Cases Filed

5-YEAR CASE REFERRALS

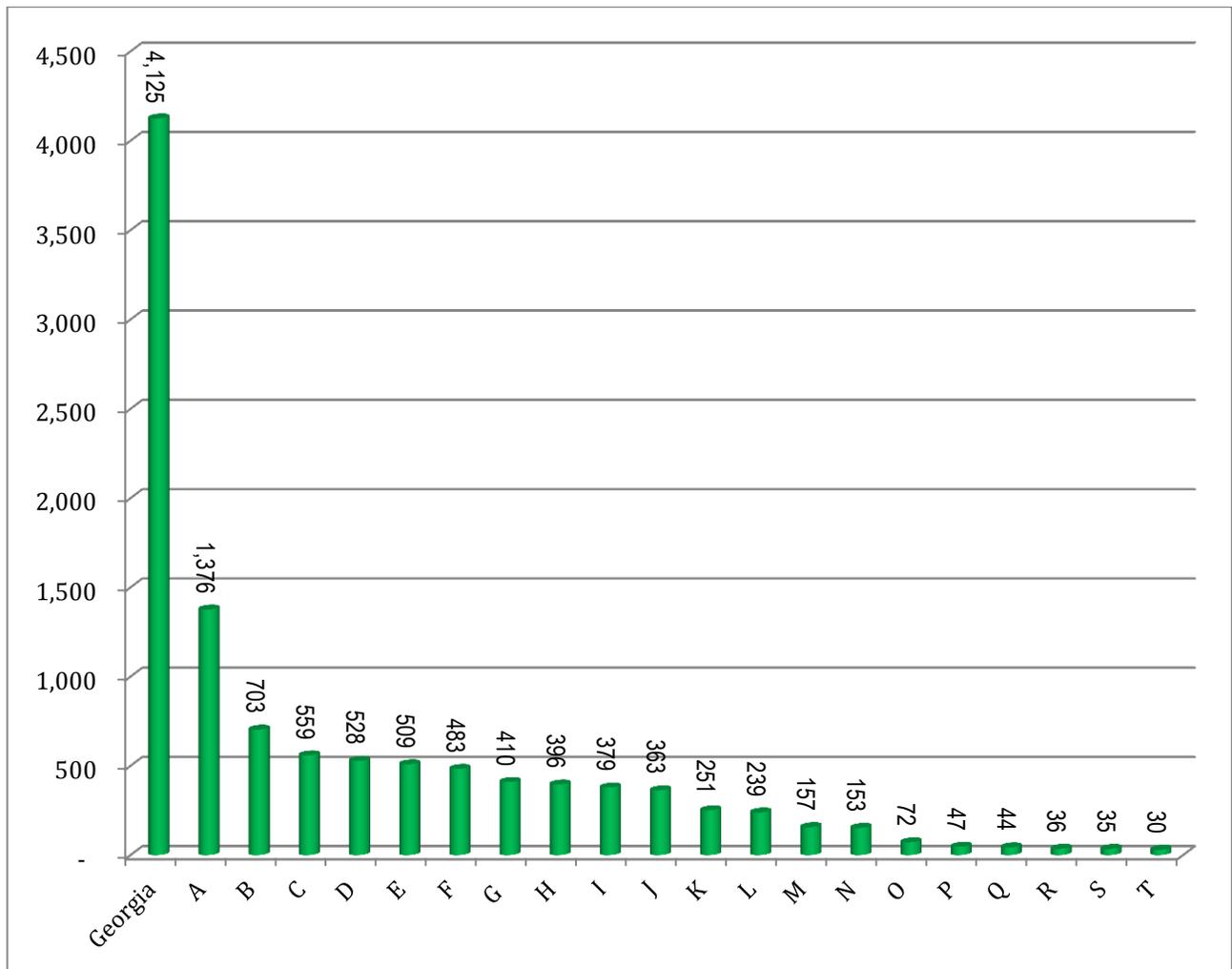


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Nationwide Comparison

HIGHEST ADJUDICATION RATE

Georgia judges adjudicated the highest number of cases per judge in the United States.

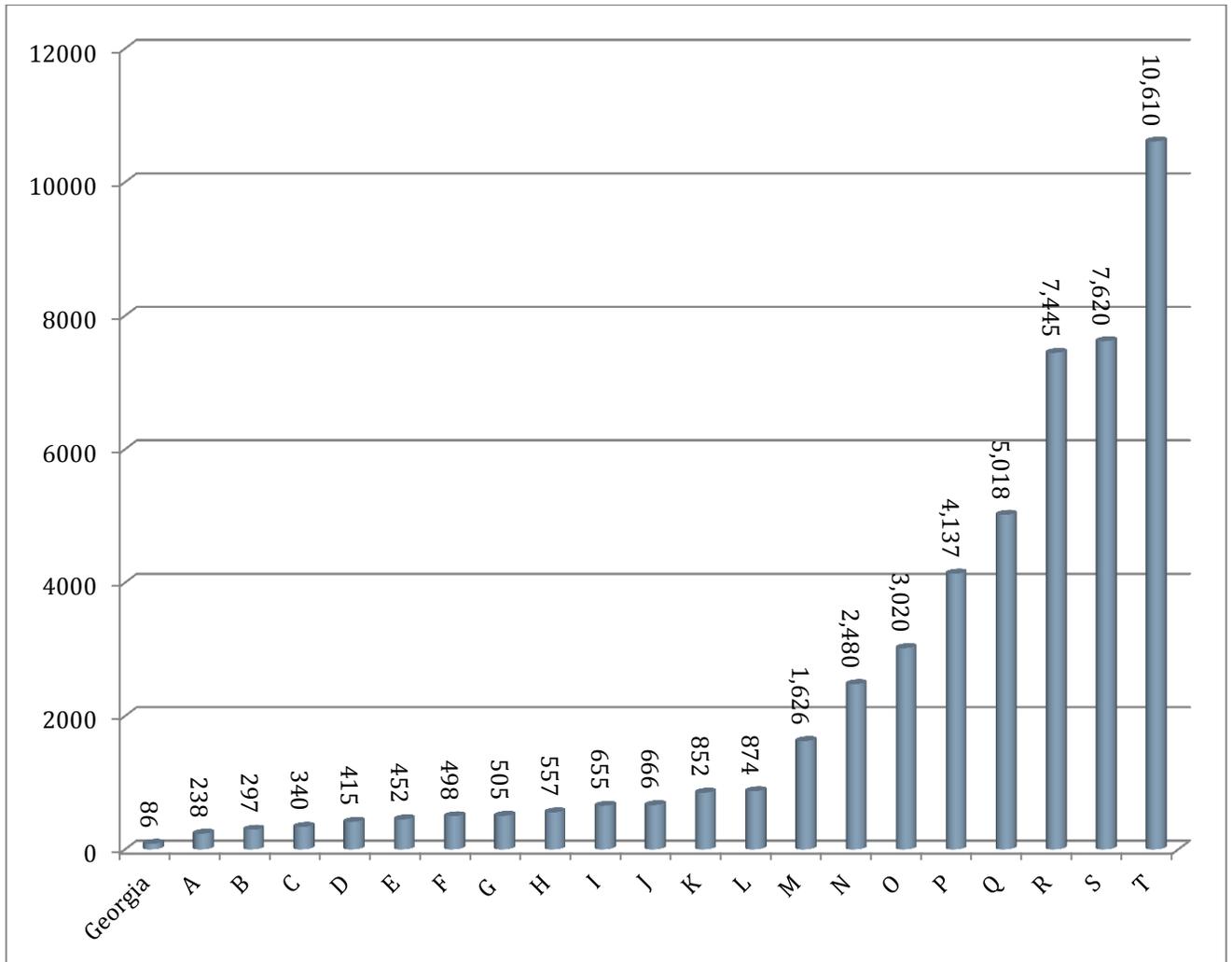


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Nationwide Comparison

LOWEST COST PER CASE

At \$86.00 per case, Georgia has the lowest cost per case in the nation.



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Counties Served

In addition to Atlanta, every month OSAH Judges adjudicate cases throughout the State of Georgia in 49 locations at no additional cost to the taxpayers:

Headquarters
Atlanta, Georgia

Albany	Jonesboro
Athens	Lafayette
Atlanta	LaGrange
Augusta	Lawrenceville
Bainbridge	Macon
Blackshear	Marietta
Braselton	McDonough
Brunswick	Milledgeville
Canton	Monroe
Carrollton	Newnan
Cartersville	Richmond Hill
Conyers	Rome
Cordele	Roswell
Cumming	Savannah
Dallas	Statesboro
Dalton	Thomasville
Dawsonville	Tifton
Decatur	Toccoa
Douglasville	Valdosta
Dublin	Warner Robins
East Point	
Ellijay	
Fayetteville	
Garden City	
Greensboro	
Griffin	
Grovetown	
Hamilton	
Hazelhurst	

Sample of Litigants

Citizens of the State of Georgia
Office of the Governor
Board of Regents
Care Management Organizations
Department of Banking and Finance
Department of Behavioral Health & Developmental Disabilities
Department of Community Health
Department of Driver Services
Department of Education
Department of Human Services
Department of Labor
Department of Natural Resources
Department of Public Safety
Department of Revenue
Department of Transportation
Georgia Commission on Equal Opportunity
Georgia Composite Medical Board
Georgia Government Transparency & Campaign Finance Commission
Georgia Real Estate Appraiser's Board
Georgia Real Estate Commission
Office of the Secretary of State
Office of the Inspector General
Peace Officers Standards and Training Council
Professional Licensing Boards
Professional Standards Commission
Public Retirement System
The Technical College System of Georgia
State Road and Tollway Authority
State Personnel Board